

[REDACTED]

From: [REDACTED]
Sent: 23 October 2020 10:27
To: Kevin Lewis
Cc: Gordon Forrest
Subject: FW: query
Attachments: letter - from minister for infrastructure re jersey lifts - 22 october 2020-2.pdf

Please see below - [REDACTED] have already got Scrutiny letter sent yesterday.

From: [REDACTED]@gov.je>
Sent: 23 October 2020 10:24
To: [REDACTED]@gov.je>
Cc: [REDACTED]@gov.je>
Subject: FW: query

Hi [REDACTED]

Here is the query from [REDACTED] - can you advise on a response?

[REDACTED]
Press Officer

+44 1534 [REDACTED]
[REDACTED]

Government of Jersey
Office of the Chief Executive | Communications
19-21 Broad Street | St Helier | Jersey | JE2 3RR



From: [REDACTED]
Sent: 23 October 2020 10:07
To: [REDACTED]
Subject: Re: query

Morning [REDACTED]

It was more specifically to do with this section of the Minister of Infrastructure's letter on Jersey Lifts, regarding an Uber service:

"In respect of platforms such as UBER and LYFT I have met with a "representative" who was considering bringing the UBER platform over to the Island, and were advised of the requirements incumbent upon any operation of this nature. I received correspondence from them following this meeting to advise me that their business model did not fit with our current requirements, and that they would not be pursuing this matter any further at present."

Who was the “representative” and what were their specific reasons that their business model didn't fit with Jersey's current requirements?

Equally, what would be required for an Uber service to be made available in Jersey?

Kind regards,

[REDACTED]

Telephone: 01534 [REDACTED]

[REDACTED]

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[REDACTED]

On 23 Oct 2020, at 10:02, [REDACTED] > wrote:

Kind regards,

[REDACTED]

[REDACTED]

Twitter: [REDACTED]

[REDACTED]

[REDACTED]

Begin forwarded message:

From: [REDACTED] <[REDACTED]@gov.je>

Subject: query

Date: 23 October 2020 at 10:01:52 GMT+1

To: >

Good morning,

I've been told you were looking for a comment regarding Jersey Lifts, can you let me know your query and will pass it on.

[Redacted]
Press Officer
+44 1534 [Redacted]
[Redacted]

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<image001.png>

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[Redacted]

[Redacted]

19-21 Broad Street | St Helier
Jersey | JE2 4WE

The Chairman
Environment, Housing and Infrastructure Committee
Scrutiny Office
States Greffe
Morier House
St Helier
JE1 1DD

22 October 2020

Dear Chairman,

Response in respect of questions relating to Jersey Lifts and the regulated Taxi industry

In response to your letter dated 25th September 2020 in respect of questions relating to Jersey Lifts and the regulated Taxi industry, the following address the specific points raised:

1. The JTDA has been informed on several occasions that Jersey Lifts does not come under my remit as it is an unregulated activity, and as such is illegal. My remit under the Motor Traffic (Jersey) 1935 Law, is to regulate the licenced taxi industry locally.
2. To my knowledge no direct complaints have been received from the public to any of my officers involved in regulating the licenced taxi industry, however if they were submitted to the SoJP as a policing matter I would not normally be made aware of this due to SoJP data protection policies.
3. As Jersey Lifts remains an illegal activity, any monitoring remains a policing matter.
4. The Motor Traffic (Jersey) 1935 Law provides sufficiently tight regulation for licenced drivers and vehicles by way of entry requirements, DBS checks on drivers, annual vehicle inspections, meter requirements, affiliation to recognised companies, code of conduct to behave appropriately. Any unregulated operation such as Jersey Lifts remains a matter for the SoJP and the enforcement powers that they work under.
5. Clearly, any such illegal activity could well have insurance and passenger and community wellbeing issues, however that would be a matter better addressed directly with the insurance companies.
6. My Department, through DVS, do hold discussions with SoJP as part of regular meetings at senior level to discuss current and ongoing issues, with Jersey Lifts having been discussed at these meetings. However, no specific incidents have been reported to me in relation to Jersey Lifts.
7. My officers are busy progressing the final stages of the Taxi Service Reform programme which will see a single tier system in place in March 2021. This is a major step forward in modernising the Taxi provision within the Island by encouraging the use of technology whilst offering the range of service required of Public Service Vehicles. This work will be continued as the Strategic Transport Policy gains momentum and we can realise the integration of the component parts of all modes of transport. In respect of platforms such as UBER and LYFT I have met with a “representative” who was considering bringing the UBER platform over to the Island, and were advised of the requirements incumbent upon

any operation of this nature. I received correspondence from them following this meeting to advise me that their business model did not fit with our current requirements, and that they would not be pursuing this matter any further at present.

Yours Sincerely,

[REDACTED]

Deputy Kevin Lewis
Minister for Infrastructure

D +44 (0)1534 [REDACTED]
E k.lewis@gov.ie

[REDACTED]

From: [REDACTED]
Sent: 27 October 2020 09:19
To: Gordon Forrest; [REDACTED]
Cc: [REDACTED]; Kevin Lewis
Subject: FW: Uber

Good morning Gordon and [REDACTED]

Please see the below email.

Please could a reply be drafted from the Minister.

Thank you and kind regards

[REDACTED]

-----Original Message-----

From: Kevin Lewis <K.Lewis@gov.je>
Sent: 27 October 2020 09:10
To: Gordon Forrest <G.Forrest@gov.je>; [REDACTED]@gov.je; [REDACTED]@gov.je
Subject: FW: Uber

Received 27/10

Kevin Lewis
Minister for Infrastructure

Direct +44 (0)1534 [REDACTED]

Government of Jersey
19-21 Broad Street | St Helier | Jersey | JE2 3RR

-----Original Message-----

From: [REDACTED]
Sent: 27 October 2020 08:57
To: Kevin Lewis <K.Lewis@gov.je>
Subject: Uber

Dear Minister

I read the article in Bailiwick Express. Please believe me it is of no consequence to me if Uber set up here or not. If they do they do, if they don't so what?

I was interested in the part which said Uber drivers would have to have PSV licences, background checks etc. They must have these in the U.K. and they also must speak English and have permission to be in the U.K. So, if Uber did apply to be allowed to operate and all their drivers had PSVs etc what would be the problem?

Regards

[REDACTED]



Sent from my iPad

[REDACTED]

From: [REDACTED]
Sent: 09 October 2020 12:52
To: [REDACTED]; Gordon Forrest
Cc: [REDACTED]
Subject: RE: Response to Scrutiny Letter dated 25.09.20

Hi [REDACTED]

I can find no record of [REDACTED] coming back to us to confirm either way. The meeting was on the 10th Jan so perhaps Covid got in the way.

There was some email traffic a few weeks later between Andy Scate and [REDACTED] on the subject but nothing more after that. The only thing it appears to confirm is that [REDACTED] was not formally working or had any formal relationship with UBER.

Kind Regards

[REDACTED]

From: [REDACTED]
Sent: 09 October 2020 12:35
To: Gordon Forrest <G.Forrest@gov.je>; [REDACTED]@gov.je>
Cc: [REDACTED]@gov.je>
Subject: RE: Response to Scrutiny Letter dated 25.09.20

Technically I thought we had heard back from the person regarding Uber saying they were not inclined to take it any further. Did we not?

From: [REDACTED]@gov.je>
Sent: 09 October 2020 09:51
To: Gordon Forrest <G.Forrest@gov.je>; [REDACTED]@gov.je>; [REDACTED]@gov.je>
Subject: Re: Response to Scrutiny Letter dated 25.09.20

Removed!

From: Gordon Forrest <G.Forrest@gov.je>
Sent: 09 October 2020 09:43
To: [REDACTED]@gov.je>; [REDACTED]@gov.je>; [REDACTED]@gov.je>
Subject: RE: Response to Scrutiny Letter dated 25.09.20

[REDACTED]

In reading through the letter again, I see part of it has been included that should be deleted please:

Second page from [REDACTED] "island was too small for Uber" should have been taken out.

Many thanks

Gordon

From: [REDACTED]@gov.je>
Sent: 09 October 2020 09:37
To: Gordon Forrest <G.Forrest@gov.je>; [REDACTED]@gov.je>; [REDACTED]@gov.je>
Subject: Re: Response to Scrutiny Letter dated 25.09.20

Hi all

As discussed yesterday - letter on Ministers headed paper for [REDACTED] to review.

Thanks

[REDACTED]

From: Gordon Forrest <G.Forrest@gov.je>
Sent: 08 October 2020 14:37
To: [REDACTED]@gov.je>; [REDACTED]@gov.je>; [REDACTED]@gov.je>
Subject: RE: Response to Scrutiny Letter dated 25.09.20

Hi [REDACTED],

Yes please, important that it is passed by [REDACTED] in the first instance.

We have nothing for the Minister this week, however if [REDACTED] wants be to join by teams to discuss the response just let me know.

I having meetings 1000 onwards, so would have to be sometime convenient between 0900 and 1000.

Kind regards

Gordon

Gordon Forrest
Head of DVS & Inspector of Motor Traffic

Direct +44 (0)1534 448600

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From: [REDACTED]@gov.je>
Sent: 08 October 2020 13:08
To: [REDACTED]@gov.je>; [REDACTED]@gov.je>

Cc: Gordon Forrest <G.Forrest@gov.je>
Subject: Re: Response to Scrutiny Letter dated 25.09.20

Hi [REDACTED]

I can top and tail this for you but [REDACTED] is on holiday today.
Can it wait until tomorrow to be sent so [REDACTED] can check it ?

Thanks

[REDACTED]

From: [REDACTED] <[\[REDACTED\]@gov.je](mailto:[REDACTED]@gov.je)>
Sent: 08 October 2020 11:14
To: [REDACTED] <[\[REDACTED\]@gov.je](mailto:[REDACTED]@gov.je)>; [REDACTED] <[\[REDACTED\]@gov.je](mailto:[REDACTED]@gov.je)>
Cc: Gordon Forrest <G.Forrest@gov.je>
Subject: Response to Scrutiny Letter dated 25.09.20

Good Morning [REDACTED]

Please find attached the draft response for the Minister in relation to the Scrutiny letter on Jersey Lifts.

Just needs to be "top & tailed" from the Minister's Office, unless there is an content that you feel needs amending.

Kind Regards

[REDACTED]

[REDACTED]

Senior Traffic Officer (Programmes)

Direct +44 (0)1534 [REDACTED]

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From: Andrew Scate
Sent: 22 January 2020 09:37
To: Gordon Forrest
Subject: RE: Uber

Ok great thanks Gordon

I guess there is nothing to stop uber being a booking entity and taking on drivers? As per the goto proposal?

From: Gordon Forrest
Sent: 22 January 2020 09:30
To: Andrew Scate <A.Scate@gov.je>
Subject: RE: Uber

Hi Andy,

The Minister, along with [REDACTED] and I, met with a [REDACTED] a week ago last Friday (10th Jan) during the Minister's Friday morning session. [REDACTED] had requested a meeting with the Minister to discuss the likelihood of Uber being permitted to operate in the Island.

We explained the current regulatory framework in the Island regarding PSV drivers, vehicles, licences, companies and booking entities, and discussed the challenges that the Uber model may have in fitting in with it, particularly the requirement that drivers can only affiliate to one company/booking entity.

The Minister asked [REDACTED] to come back with a written proposal if he wished to take it further.

My intention was to update you at yesterday's 1 to 1 which was postponed. Can discuss further when convenient.

Regards

Gordon

Gordon Forrest
Head of DVS & Inspector of Motor Traffic

Direct +44 (0)1534 [REDACTED]

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From: Andrew Scate
Sent: 21 January 2020 19:07
To: Gordon Forrest <G.Forrest@gov.je>
Subject: Fwd: Uber

Has anything come our way at all?

Get [Outlook for Android](#)

From: [REDACTED]
Sent: Tuesday, January 21, 2020 6:06:47 PM
To: Andrew Scate <A.Scate@gov.je>
Subject: Uber

Hi Andy,

Someone mentioned Uber had approached Government here so just checking if the case or Chinese whispers?

I did email someone I knew a while ago who had moved to Uber as Head of Europe asking them to look at Jersey, so not sure if that prompted anything.

Thanks,

[REDACTED]

[REDACTED]

O: + [REDACTED]
M: + [REDACTED]

[REDACTED]



[REDACTED]

[REDACTED] - EMAIL SIGNATURE

[REDACTED]

[REDACTED]

From: Gordon Forrest
Sent: 26 October 2020 13:58
To: Kevin Lewis; Tristen Dodd
Cc: [REDACTED]; [REDACTED] Hugh Raymond; William Peggie; Andrew Scate
Subject: Scrutiny quarterly meeting

Minister/Tris

Pointers for tomorrow's Scrutiny meeting, have tried to cover as much as possible:

Taxi Review

Continuation of transition to a **one tier system** – completion date end of March 2021. This is a major step forward in modernising the Taxi provision within the Island by encouraging the use of technology whilst offering the range of service required of Public Service Vehicles. This work will be continued as the Strategic Transport Policy gains momentum and we can realise the integration of the component parts of all modes of transport.

- **Statistics**
- 310 plates in total
- 294 currently assigned
- 273 now have access to the public ranks which represents 88% of total plates.
- 78 vehicles are wheelchair which is 25% of total plates
- Taxi Apps are now being used extensively by the industry with the JTDA declaring that they took over 15,000 bookings in 2019 through their app.

Jersey Lifts

- Jersey Lifts do not come under the remit of the Minister for Infrastructure as it is an unregulated activity.
 - Issues relating to Jersey Lifts should be addressed to the States of Jersey Police as it is an illegal activity.
 - Clearly, any such illegal activity could well have insurance and passenger and community wellbeing issues, however that would be a matter better addressed directly with the insurance companies
- My Department, through DVS, do hold discussions with SoJP as part of regular meetings at senior level to discuss current and ongoing issues, with Jersey Lifts having been discussed at these meetings.

UBER and similar

In respect of platforms such as UBER and LYFT we have met with a "representative" who was considering bringing the UBER platform over to the Island. There we advised of the requirements incumbent upon any operation of this nature and since that meeting we have heard nothing further. Piers' email earlier this afternoon to the effect that we met with a "representative" of UBER last year and outlined to him the regulatory requirements, however didn't hear from him again and concluded that either they felt that the regulation was too tight or that the island was too small for UBER. I have also recognised a local Taxi Operator (March 2019) "Goto" who were using a very similar app based platform to UBER, unfortunately they have as yet been unable to attract any drivers to join them.

DVS Registration Mark auction and J4

- Annual auctions have been taking place since 1998. Legislation allows for the Inspector of Motor Traffic to issue selected mark rights either by private sale, tenders or by auction. Auctions are considered to be the most transparent method. However, the Inspector also makes selected 4 digit registration marks available throughout the year to purchase online at gov.je or at DVS.
- The Government pays *no commission* on registration plate sales. It is a matter between the purchaser and the auction house.

- The sale of J4 came about when Government House made contact with the Inspector to discuss the possibility of raising funds through the sale of J4 to help cover the cost of a replacement eco friendly official vehicle for His Excellency.
- All registration marks are the property of the Government and public have the right to display them.
- There is a pool of registration marks (including JSY and 4 digits etc) which would be available at future auctions or made available to purchase direct from DVS.

MOT type vehicle Inspections

- An "Options Appraisal" is underway (through a **local** management team), due to be completed by early next year, to ascertain the most appropriate way to test (MOT style) passenger carrying vehicles (on their 5th birthday and every 3 years thereafter).
- The Island's commercial vehicles, over 7.5 and 3.5 tonnes, are currently being inspected on an annual basis at DVS. Testing in this respect commenced in April 2018 for over 7.5 tonnes and one year later for 3.5 tonnes.
- Since April 1 2019 and in accordance with the Vienna Convention, mopeds, light bikes and minibuses are being inspected at DVS. The requirement agreed for Jersey is on their 3rd birthday and every 2 years thereafter.

Regards

Gordon

Gordon Forrest
Head of DVS & Inspector of Motor Traffic

Direct +44 (0)1534 [REDACTED]

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